**TGW speeds up Belgian grocery specialist UpFresh**

* **Automation of manual processes increases flexibility while reducing operating costs**
* **TGW Warehouse Software plans, controls and monitors all processes**
* **Robots handle putting together customer pallets and depalletising empty totes**

**(Marchtrenk, 4 April 2022) TGW is building a high-performance fulfillment center for UpFresh in the harbour city of Ostend, with completion scheduled for November 2023. Automation will allow maximum flexibility and help the Belgian grocery specialist meet its ambitious growth targets.**

UpFresh is one of Belgium's leading grocery retailers, supplying over 2,700 shops with meat, cheese, salads and convenience products. Speed is central to the B2B specialist's business model. Customers can place orders seven days a week; those who place their orders before 6 p.m. can expect to receive their fresh goods the very next day.

**TGW Warehouse Software manages all processes**

The core element of the system will be a three-aisle shuttle warehouse that will maintain a temperature of two to four degrees Celsius. This will serve not only for goods storage but also as a buffer for empty totes and order totes. Orders will be picked at three high-performance PickCenter One workstations.

Robots will handle the fully automated process of putting pallets together as well as depalletising empty totes. The individual areas of the fulfillment center will be connected by more than 1.5 kilometres of energy-efficient KingDrive® conveyors. All processes will be planned, controlled and monitored by the TGW Warehouse Software, which will act as Warehouse Control System (WCS) and Material Flow Controller (MFC).

**High-performance intralogistics as the foundation for planned growth**

The new distribution centre will help UpFresh meet its growth targets and will constitute the foundation for quick, reliable service. The solution will allow maximum flexibility, thereby helping to sustainably reduce operating costs.

"We have been working closely with the customer to develop a solution tailored to UpFresh's needs," says Hans De Sutter, Managing Director at TGW Benelux. "The installation's layout is designed to be fit for the future: it can be quickly expanded to double the performance, if needed."

[www.tgw-group.com](http://www.tgw-group.com)

**About TGW Logistics Group:**

TGW Logistics Group is one of the leading international suppliers of material handling solutions. For over 50 years, the Austrian specialist has implemented highly automated systems for customers, including brands from A as in Adidas to Z as in Zalando. As systems integrator, TGW plans, produces, implements and services complex logistics centres – from mechatronic products and robots to control systems and software.

TGW Logistics Group has subsidiaries in Europe, China and the US and more than 4,000 employees worldwide. In the 2020/21 business year, the company generated a total turnover of 813 million euros.

**Pictures:**

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